

WATT'S UP?



theWattSpot.com

September 2007

Dear ComEd RRTP participant,

When I introduced myself in last month's WattsUp newsletter, I asked you to let us know if you had any questions about particular issues. Well, you did! Based upon your inquiries, this month's newsletter will focus on clarifying our RRTP high price notifications and alerts.

We have two (2) ways to inform you of high electricity prices: [Day-Ahead Predicted High Price Notifications](#) and [Day-Of High Price Alerts](#).

1. Day-Ahead Predicted High Price Notification

By default, theWattSpot will notify every ComEd RRTP participant when day-ahead prices are predicted to be at least 13 cents per kilowatt-hour (kWh). If high prices are predicted, you'll receive an email, text (SMS) message, or automated phone call after 3:30 p.m. CDT. We will only send one (1) day-ahead high predicted price notification per day.

You will receive email notifications unless you tell us that you wish to opt-out of receiving this notification or if you selected either of the two alternative day-ahead notification methods: a text (SMS) message or an automated voice mail call. As a reminder, email notification is becoming increasingly difficult due to the increasing sophistication of email spam filters. Please check your email server spam filters to accept theWattSpot.com communications.

Also: when there is a *Day-Ahead Predicted High Price Notification*, we will activate the "Predicted High Price Notification" banner on the front page of www.theWattspot.com. This banner will remain active from after 3:30 p.m. CDT until the end of the day.

2. Day-Of High Price Alert

Again, by default during the day, if prices hit 13 cents per kWh for at least thirty (30) minutes, we will notify you via email or text (SMS) message (but not both). You do not have to do anything to receive this default *Day-Of High Price Alert* email. If you would prefer to receive a text (SMS) message, then please [sign-in](#) to your Account Information page and make that selection.

Also: when there is a *Day-Of High Price Alert* we will activate the "High Price Alert" banner on the front page of www.theWattspot.com. This banner will remain active until prices are no longer at 13 cents per kWh (or higher) for at least one (1) hour.

Instead of the default 13 cents per kWh, you can elect to receive your Day-Of High Price Alerts when prices hit either 10 cents per kWh or 14 cents per kWh. If you select either of these two price alert options, then *you will not receive the default 13 cents Day-Of High Price Alert*. With either the 10 cents or 14 cents high price alert you will still receive the Day-Ahead Predicted High Price Notification.

You may also elect NOT to receive any *Day-Of High Price Alerts*. Again, even if you elect to turn off the alert service, you will still receive your *Day-Ahead Predicted High Price Notification*.

If you elect to receive any of the three day-of high price alerts, we will only send you one email or text (SMS) message within a four-hour period. For instance, if you receive a high price alert at 10 a.m., we will not send another alert until 2 p.m. In the meantime, you should check www.theWattspot.com for additional information.

Please update your notification and alert preferences when you [sign-in](#) to your Account Information page. You can always find day-ahead hourly price projections at www.theWattspot.com or by calling 1-866-WATTSPOT.

As we understand, there was some misunderstanding or miscommunication that occurred over the summer. We sincerely regret this and any inconvenience it may have caused. We attempt to diligently and timely remedy any issues which are brought to our attention, as we place a high value on customer intimacy and service. Please continue to notify us if you experience any problems or issues with this program. You are a valued customer.

Sincerely,
Katie Papadimitriou
ComEd RRTP Program Manager
theWattSpot.com

Want to know more about how you can save more?

At theWattSpot.com, you can:

- [Check out](#) the latest seasonal Energy Tips. From something as simple as closing the shades on your windows to block out the summer sun to potential tax breaks available for installing today's more energy-efficient models, here you'll see how you can save energy in your home quickly and easily - room by room - from roof-top to basement.
- [Check up](#) on actual real-time electricity prices - as well as their predicted hourly prices for the next 24 hours - just in time for those hot summer months when controlling your energy usage is more important than ever.
- [Check in](#) to your ComEd RRTP account. To log-in, simply type in your 10-digit ComEd account number (including zeros) and your password.